

WIA PY 2001 Performance Measures	
Performance Measure	Reporting Period
ADULTS	
Entered Employment Rate	10/01/2000 to 09/30/2001
Employment Retention Rate at Six Months	10/01/2000 to 09/30/2001
Average Earnings Gains	10/01/2000 to 09/30/2001
Employment & Credential Rate	10/01/2000 to 09/30/2001
DISLOCATED WORKERS	
Entered Employment Rate	10/01/2000 to 09/30/2001
Employment Retention Rate at Six Months	10/01/2000 to 09/30/2001
Earnings Replacement Rate in Six Months	10/01/2000 to 09/30/2001
Employment and Credential Rate	10/01/2000 to 09/30/2001
OLDER YOUTH (Age 19-21)	
Entered Employment Rate	10/01/2000 to 09/30/2001
Retention Rate at Six Months	10/01/2000 to 09/30/2001
Average Earnings in Six Months	10/01/2000 to 09/30/2001
Credential Rate	10/01/2000 to 09/30/2001
YOUNGER YOUTH (Age 14-18)	
Skill Attainment Rate	07/01/2001 to 06/30/2002
Diploma or Equivalent Attainment	07/01/2001 to 06/30/2002
Retention Rate	10/01/2000 to 09/30/2001
CUSTOMER SATISFACTION	
Participant Satisfaction	07/01/2001 to 06/30/2002
Employer Satisfaction	07/01/2001 to 06/30/2002

NOTE: The VWN (Virginia Workforce Network) system is the “*system of record*” for Program Year 2001.

System of record – the data collected as part of this system would be used to meet the Federal reporting requirements. Performance measures calculations are part of the Federal reporting requirements.

Participants to be Excluded from the Measures. Participants who exit from the program under the following conditions should be excluded from the measures:

- For JTPA participant data, exclude those who received objective assessment only and participants in Title II 8%-funded programs.
- Participants who exited from services because they are incarcerated, institutionalized, deceased or have a health/medical condition that prevent them from participating in services, should be excluded from the measures.
- Reservists called to active duty who choose not to return to WIA, this outcome should be excluded from the performance measures.
- For JTPA participant data, exclude dislocated workers served exclusively with National Reserve Account (NRA) funds. For WIA participant data, exclude dislocated workers served exclusively with National Emergency Grants.

Core Performance Measures that Apply to the Adult, Dislocated Worker, and Youth Funding Streams -

Adult Measures -

Adult Entered Employment Rate – *Of those who are not employed at registration:*

Number of adults who have entered employment by the end of the first quarter after exit divided by the number of adults who exit during the quarter.

Adult Employment Retention Rate at Six Months – *Of those who are employed in the first quarter after exit:*

Number of adults who are employed in the third quarter after exit divided by the number of adults who exit during the quarter.

Adult Average Earnings Change in Six Months – *Of those who are employed in the first quarter after exit:*

Total post-program earnings (earnings in quarter 2 + quarter 3 after exit) minus pre-program earnings (earnings in quarter 2 + quarter 3 prior to registration) divided by the number of adults who exit during the quarter.

Employment and Credential Rate - *Of those who received training services:*

The number of adults who were employed in the first quarter after exit and received a credential by the end of the third quarter after exit divided by the number of adults who exited services during the quarter.

Dislocated Worker Measures –

Dislocated Worker Entered Employment Rate - Number of dislocated workers who have entered employment by the end of the first quarter after exit divided by the number of dislocated workers who exit during the quarter.

Dislocated Worker Employment Retention Rate at Six Months – *Of those who are employed in the first quarter after exit:*

Number of dislocated workers who are employed in the third quarter after exit divided by the number of dislocated workers who exit during the quarter.

Dislocated Worker Earnings Replacement Rate in Six Months - *Of those who are employed in the first quarter after exit:*

Total post-program earnings (earnings in quarter 2 + quarter 3 after exit) divided by the pre-dislocation earnings (earnings in quarter 2 + quarter 3 prior to dislocation).

Core Performance Measures that Apply to the Adult, Dislocated Worker, and Youth Funding Streams -

Dislocated Worker Employment and Credential Rate – *Of dislocated workers who received training services:*

Number of dislocated who were employed in the first quarter after exit and received a credential by the end of the third quarter after exit divided by the number of dislocated workers who exited services during the quarter.

Older Youth (Age 19 – 21) Measures -

Older Youth Entered Employment Rate – *Of those not employed at registration and who are not enrolled in post-secondary education or advanced training in the first quarter after exit:*

Number of older youth who have entered employment by the end of the first quarter after exit divided by the number of youth who exit during the quarter.

Older Youth Employment Retention Rate at Six Months – *Of those who are employed in the first quarter after exit and who are not enrolled in post-secondary education, or advanced training in the third quarter after exit:*

Number of older youth who are employed in third quarter after exit divided by the number of older youth who exit during the quarter.

Older Youth Average Earnings Change in Six Months – *Of those who are employed in the first quarter after exit and who are not enrolled in post-secondary education or advanced training in the third quarter after exit:*

Total post-program earnings (earnings in quarter 2 + quarter 3 after exit) minus pre-program earnings (earnings in quarter 2 + quarter 3 prior to registration) divided by the number of older youth who exit during the quarter.

Older Youth Credential Rate -

Number of older youth who are in employment, post-secondary education, or advanced training in the first quarter after exit and received a credential by the end of the third quarter after exit divided by the number of older youth who exit during the quarter.

Younger Youth (Age 14-18) Measures –

Younger Youth Skill Attainment Rate – *Of all in-school youth and any out-of-school youth assessed to be in need of basic skills, work readiness skills, and/or occupational skills:*

Total number of basic skills goals attained by younger youth plus the number of work readiness skills attained by younger youth plus the number of occupational skills attained by younger youth divided by the total number of basic skills goals plus the number of work readiness skills goals plus the number of occupational goals set.

Core Performance Measures that Apply to the Adult, Dislocated Worker, and Youth Funding Streams -

Younger Youth (Age 14-18) Measures –

Younger Youth Diploma or Equivalent Attainment – *Of those who register without a diploma or equivalent:*

Number of youth who attained secondary school diploma or equivalent by the end of the first quarter after exit divided by the number of younger youth who exit during the quarter (except those still in secondary school at exit).

Younger Youth Retention Rate -

Number of younger youth found in one of the following categories following exit:

- Post-secondary education
- Advanced Training
- Employment
- Military Service
- Qualified Apprenticeships

divided by the number of younger youth who exit during the quarter (except those still in secondary school at exit).

Customer Satisfaction Measures –

Participant Satisfaction – The weighted average of participant ratings on each of three questions regarding overall satisfaction are reported on a 0 – 100 point scale. The score is a weighted average, not a percentage. Participants should be contacted within 60 days of the exit date or the date that an exit date has been determined. This means either 60 days after the date of an exit interview or 60 days after the 90 days have elapsed since the last service date.

Employer Satisfaction - The weighted average of employer ratings on each of the three questions regarding overall satisfaction are reported on a 0 – 100-point scale. The score is a weighted average, not a percentage. Those eligible for surveying include employers, who have received service where the service has been completed or, if it is an ongoing service, when a full segment of service has been provided (e.g., after listing an open job order, the employer has received some referrals or if no service, 30 days have lapsed after the initial request). All employers who have received a substantial service involving personal contact with One-Stop staff are eligible to be chosen for inclusion in the random sample (this excludes those employers who request a brochure or standard mailing, those who ask a question that is answered with little expenditure of staff time, or those who use electronic self-services).